

## **Free E-Learning Courses offered by NIATX on Process Improvement 101**

While the training examples are geared toward **addiction** and **behavioral health** services, the principles apply to any organization.

Within one hour, training segments 1-7 present an overview of the **NIATx Process Improvement Model** and will prepare you to conduct a **Walk-through** at your organization.

**Promising Practices** are changes that were tested and shown to be actual improvements by various behavioral health organizations. You may want to try one at your agency.

Go to [www. https://www.niatx.net/PI101/Intro/index.htm](https://www.niatx.net/PI101/Intro/index.htm) for the first course.