

Population 364,119

GOVERNING BOARD

CFAC

Foster Norman
Area Director

Glenda Potter
Ex. Secretary &
Clerk to Area Board

Business Management
Marianne Iavarone
Director

Information Management
Patrick Hinnant
Director

Medical Director
Burt Johnson, MD
Director

Quality Management
Laura Lambert
Director

Human Resources
Gayle Floyd
Director

Call Center
David Tart, LPC
Director

Customer Service
Carolyn Craddock
LCSW
Director

Louise D'Alessandro
Admin. Asst.

Care Management
Susan Hanson
RN, MSN
Director

Delores Davis
Admin. Asst.

Provider Services
William Holtz
LPC
Director

Wendy Ramsay
Admin. Asst.

Claims Processing

Edith Williams
Manager

Margaret Ferguson
Processing Asst.

Doris Robbins
Processing Asst.

Heidi Friend
Processing Asst.

Accounting

Martha Terault
Financial Analyst

Donna Dennison
Acct. Clerk

Jackie Sikorski
Admin. Asst. Payroll

Network Systems & User Support

Kelli Ruffin
Network Analyst

Robin Bass
Support Technician

Application Development & Reporting

Whitney Goodson
Applications Developer & Reporting Analyst

Rick Yeager
Applications Developer & Reporting Analyst

VACANT
Info. Systems Liaison

Kristina DeAngelis
Compliance Officer

Diocles Wells
QM Specialist

Jennifer Coston
Administrative Assistant

Janice Pearson
HR Asst.

Bonnie Bunders, LCSW
Call Center Clinician

Tabatha Pugh, LCSW
Call Center Clinician

Anne Cerrano, LCSW
Call Center Clinician

VACANT
Call Center Clinician

Tanya Isaman, LCSW
Call Center Clinician

Ryan Dietsch, LPC
Call Center Clinician

Sarah Hales, LCSW
Call Center Clinician

Jessica Sloan, LPC
Call Center Clinician

John Holmes, LCSW
Call Center Clinician

Complaints

Julie Quisenberry
Customer Services Representative

Community Relations

Angela Keith
Housing Development Manager

Kathryn Murphy
Public Info. Specialist

Jackie Langley
Receptionist

Care Coordination

Loleta Wilson
Care Coordinator State Hospital/Adult

Lori Winn
Care Coordinator DD Specialist

Janet McConnaughay
Care Coordinator Jail Liaison

Aileen Mair
Care Coordinator ADATC/SA

Jessica Wizman, LCSW
Care Coordinator Local Facilities MH/SA

Amy Horgan, LCSW
System of Care Coordinator Child MH/SA

Utilization Mgmt.

Linda Hutchison, LPA
UM Clinician

Julie Brown, LPA
UM Clinician

Jessica Doshier, LCSW
UM Clinician

Rebekah Rochelle, LCSW
UM Clinician

Network Management

Jennifer Clapton
Provider Liaison

Roy Pinnick, LPC
Provider Liaison

Lisa Deputy
Provider Liaison

Linda Holmes
Provider Liaison

VACANT
Provider Liaison

Jennifer Grimm, LPC
Provider Liaison

Contracts

Jerry D'Alto
Contract Administrator

Network Development

VACANT
Network Development

